SUN ELEVATED PRIVACY POLICY

Effective Date: July 1, 2026

Sun Elevated, LLC ("Sun Elevated," "we," "our," or "us") respects your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit **https://www.sunelevated.com**, request a quote, communicate with us, or use our products and services.

By accessing or using our website or services, you acknowledge that you have read and understood this Privacy Policy.

INFORMATION WE COLLECT

We may collect personal information that you voluntarily provide to us, including:

- Full name
- Email address
- Mobile and telephone numbers
- Property address
- Billing information (when applicable)
- Information submitted through contact forms or quote request forms
- Project details
- Communications you send to us
- Any other information you voluntarily provide

When you visit our website, we may automatically collect certain information, including:

- IP address
- Browser type and version
- Device information
- Operating system
- Date and time of your visit
- Pages viewed
- Referring website
- Website usage statistics
- Cookie and analytics information

HOW WE USE YOUR INFORMATION

We may use your information to:

- Provide estimates and requested services
- Schedule appointments
- Respond to customer inquiries
- Process transactions
- Deliver customer support
- Communicate regarding your projects
- Send appointment reminders

- Send project updates
- Improve our website, products, and services
- Personalize your customer experience
- Detect fraud, abuse, or unauthorized activity
- Comply with legal obligations

With your express consent, we may also send marketing communications by email or SMS regarding promotions, special offers, and services that may interest you.

SMS COMMUNICATIONS

By providing your mobile phone number through our website forms, quote request forms, or other authorized enrollment methods, and expressly opting in to receive SMS communications, you consent to receive recurring automated and non-automated text messages from Sun Elevated regarding:

- Appointment reminders
- Project updates
- Service notifications
- Customer support
- Promotional offers
- Other information related to our services

Message frequency may vary.

Message and data rates may apply.

Reply **STOP** at any time to opt out of future text messages.

Reply **HELP** for assistance.

Your consent to receive SMS messages is **not** a condition of purchasing any goods or services.

Your SMS consent and mobile phone number will **not** be sold, rented, or shared with third parties or affiliates for their own marketing or promotional purposes.

SHARING OF PERSONAL INFORMATION

We may share your personal information only with trusted third-party service providers that assist us in operating our business and delivering our services. These providers are authorized to use your information only as necessary to perform services on our behalf and are contractually expected to safeguard your information.

Examples include:

- Payment processing providers
- Customer Relationship Management (CRM) platforms
- Scheduling and appointment software
- SMS and email communication providers
- Website hosting providers
- Analytics providers
- Installation contractors working on your project

- Roofing and solar service partners involved in fulfilling your requested services
- IT and technical support providers

No mobile information will be shared with third parties or affiliates for marketing or promotional purposes. All other categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

We may disclose personal information when required by law, court order, legal process, or when necessary to protect our rights, property, safety, customers, or others.

COOKIES AND TRACKING TECHNOLOGIES

Our website uses cookies and similar technologies to:

- Improve website functionality
- Remember your preferences
- Analyze website traffic
- Measure marketing effectiveness
- Improve user experience

You may disable cookies through your browser settings. However, certain website features may not function properly if cookies are disabled.

LEGAL BASIS FOR PROCESSING INFORMATION

Where applicable, we process personal information only when necessary to:

- Provide requested products or services
- Perform contractual obligations
- Respond to customer requests
- Improve our business operations
- Protect our legitimate business interests
- Comply with legal obligations
- Obtain and manage your consent where required

DATA SECURITY

We implement commercially reasonable administrative, technical, and physical safeguards designed to protect your personal information from unauthorized access, disclosure, alteration, misuse, or destruction.

Although we use industry-standard security measures, no method of electronic transmission or storage is completely secure. Accordingly, we cannot guarantee absolute security.

DATA RETENTION

We retain personal information only for as long as reasonably necessary to:

- Provide requested services
- Maintain customer records
- Comply with legal, tax, and regulatory obligations
- Resolve disputes
- Enforce our agreements

When personal information is no longer required, it will be securely deleted, anonymized, or otherwise disposed of in accordance with applicable laws.

YOUR PRIVACY RIGHTS

Depending on applicable law, you may have the right to:

- Access your personal information
- Correct inaccurate information
- Request deletion of your personal information
- Withdraw consent where applicable
- Opt out of marketing communications
- Request information regarding how your personal information is processed

To exercise these rights, please contact us using the information provided below.

DO NOT TRACK SIGNALS

Some web browsers transmit "Do Not Track" (DNT) signals. Because there is currently no universally accepted standard for responding to these signals, our website does not currently respond to DNT browser requests.

THIRD-PARTY LINKS

Our website may contain links to third-party websites that are not operated or controlled by Sun Elevated. We are not responsible for the privacy practices or content of those websites. We encourage you to review the privacy policies of every website you visit.

CHILDREN'S PRIVACY

Our website and services are not intended for children under the age of 13, and we do not knowingly collect personal information from children. If we become aware that information has been collected from a child without appropriate parental consent, we will promptly delete such information.

CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy periodically to reflect changes in our services, legal requirements, or business practices.

When changes are made, the updated Privacy Policy will be posted on this page and the **Effective Date** at the top of this document will be revised accordingly.

Your continued use of our website after changes become effective constitutes your acceptance of the revised Privacy Policy.

CONTACT US

If you have any questions about this Privacy Policy, your personal information, or our privacy practices, please contact us:

Sun Elevated, LLC
7714 S Scenic Maple Drive
West Jordan, UT 84081

Phone: (801) 210-1387

Email: general@sunelevated.com

Website: https://www.sunelevated.com